

0. Management Statement

Owner	Wisse Jelgersma
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Status	Approved
Version	14
Changes	Add INC scopes

Reference: ISO/IEC 9001:2015 (1, 2, 3, 4, 4.1, 4.2, 4.3)



Content

0. Management Statement

VRowl Group B.V. has drawn up a policy regarding quality management and information security management, aimed at:

- ensuring that all access to customer data is always secure and
- all services and products in scope meet the required quality standards.

This policy is specifically aimed at:

- Ensuring that customers' trust in VRowl Group B.V. as a reliable partner is not jeopardized
- Reducing the risk of damage or loss of company and customer data and safeguarding the agreed service levels and product quality. And thus reduce the risk of loss of customer confidence, employee confidence and/or shareholder confidence.
- Protection of confidentiality, integrity and availability of customer and company data
- Ensure that only authorized users have access to information and information systems.
- Ensuring that applicable laws and regulations are complied with: including ensuring that VRowl Group B.V. does not use illegal or unlicensed software.
- Drawing up and maintaining continuity plans to minimize the negative effects of information security incidents and to ensure the availability of services at the required quality level.
- Securing networks and information systems against threats such as interruption of service, loss/theft of data, unauthorized copying, damage to integrity and intentional or unintentional modification of information or software.

To coordinate and promote the above, VRowl Group B.V. has appointed:

- A Security Officer who is directly responsible for the management and maintenance of Information Security.
- A Quality Manager who is directly responsible for the management and maintenance of quality management.

The following standards are followed:

- **NEN-ISO9001:2015**

The following scope belongs to the respective companies:

VR Owl Group B.V.

- Creation and distribution of Virtual Reality and Augmented Reality products.
- Erstellung maßgeschneiderter Virtual-Reality- und Augmented-Reality-Software und -Produkte zur Unterstützung dieser.



- Création de logiciels et de produits personnalisés de réalité virtuelle et de réalité augmentée pour les soutenir.

VR Expert B.V.

- Reselling Virtual Reality, Augmented Reality and hardware and software products to support these.

- Weiterverkauf von Virtual-Reality-, Augmented-Reality- sowie Hardware- und Softwareprodukten zur Unterstützung dieser.

- Revente de réalité virtuelle, de réalité augmentée et de produits matériels et logiciels pour les soutenir.

VR Expert GMBH

- Reselling of Virtual Reality, Augmented Reality and hardware and software products to support these.

- Weiterverkauf von Virtual-Reality-, Augmented-Reality- sowie Hardware- und Softwareprodukten zur Unterstützung dieser.

- Revente de réalité virtuelle, de réalité augmentée et de produits matériels et logiciels pour les soutenir.

VR Owl B.V.

- Creation of custom Virtual Reality and Augmented Reality software and products to support these.

- Erstellung maßgeschneiderter Virtual-Reality- und Augmented-Reality-Software und -Produkte zur Unterstützung dieser.

- Création de logiciels et de produits personnalisés de réalité virtuelle et de réalité augmentée pour les soutenir.

VROwl labs B.V.

- Creating, implementing and managing SaaS platforms for Virtual Reality and Augmented Reality.

- Erstellung, Implementierung und Verwaltung von SaaS-Plattformen für Virtual Reality und Augmented Reality.

- Création, mise en oeuvre et gestion de plateformes SaaS pour la réalité virtuelle et la réalité augmentée.

VR Expert INC

- Reselling Virtual Reality, Augmented Reality and hardware and software products to support these.

- Weiterverkauf von Virtual-Reality-, Augmented-Reality- sowie Hardware- und Softwareprodukten zur Unterstützung dieser.

- Revente de réalité virtuelle, de réalité augmentée et de produits matériels et logiciels pour les soutenir.

As part of the policy, VROwl Group B.V. will undertake a program of regular audits and also take



occasional action if significant changes are made to ensure VRowl Group B.V. continues to meet established standards.

VRowl Group B.V. will conduct Management Reviews 2x/year to determine whether the program is still sufficient to achieve objectives, or to make decisions and make resources available to implement necessary changes. Management reviews are also used to assess audit results and any reported incidents. Opportunities for continuous improvement are identified and implemented where necessary and useful.

Finally, a policy review takes place once a year by Management in which the Information Security Management System and the Quality Management System are assessed as a whole.

Marco Janmaat,
CEO

A handwritten signature in black ink, appearing to be 'MJ', with a long horizontal stroke extending to the right.

Control references

Control	Reference	Title	Responsible	Selected?
ISO/IEC 9001	1	Scope		True
ISO/IEC 9001	2	Normative references		True
ISO/IEC 9001	3	Terms and definitions		True
ISO/IEC 9001	4	Context of the organization		True
ISO/IEC 9001	4.1	Understanding the organization and its context		True
ISO/IEC 9001	4.2	Understanding the needs and expectations of interested parties		True
ISO/IEC 9001	4.3	Determining the scope of the quality management system		True



Attachments / links

Attachment	Link	Version	Updated by	Updated on	Remarks
Management Statement signed.pdf		8		14-05-2025	

